

Our goal is to help you keep your water on.



Do you need help paying rent or utility bills due to COVID-19?

Rental households that have been impacted by COVID-19 may be eligible for help paying rent or utility bills through a new state program.

The “Iowa Rent & Utility Assistance Program” helps eligible households with up to 12 months of rent and/or utility payments for bills from March 13, 2020 until September 30, 2021, or until the funds run out.

Learn more:

www.iowafinance.com/iowa-rent-and-utility-assistance-program/



Avoid City utility bill late fees and shut-offs

Do you think you are eligible for the state program and plan to apply? You can ask the City to suspend late fees on your city utility bill and avoid your water being shut off.

Learn more and fill out a form:

www.coralville.org/utilitybillhelp
(fill out the “Intent to Apply” form)



Make a payment plan

Do you need more time to pay your City utility bill? Talk to Utility Billing to discuss a payment plan.

Contact us:

Email utilitybilling@coralville.org, or call 319.248.1715.

Do you have questions?

Call City of Coralville Utility Billing at 319.248.1715 or e-mail utilitybilling@coralville.org.

If you need help with the Iowa Rent and Utility Assistance Program application or the City’s “Intent to Apply” form, please call the Coralville Public Library at 319.248.1850. The library can provide computer access and other help.

