

Be vigilant when you are paying your City of Coralville utility bill online.

There is a website, Doxo.com, that at first glance appears to be affiliated with City of Coralville utility bill payments, but it is not.

Doxo is a third-party website which appears to accept utility bill payments for the City. It even has the City's phone number and email address. **However, this is not the City's website.** Doxo's website even says it "is not an affiliate of or endorsed by City of Coralville (IA)". Doxo does the same thing for other utility companies as well.

Research shows that payments made to Doxo.com will be mailed in the form of a check to the City of Coralville by Doxo's affiliate company. But if you make a payment to Doxo.com, the City may not get the payment in a timely manner, which could result in late payment, extra charges, or even disconnection of your utility service.

To make sure that you are paying the City of Coralville directly, visit our official website at www.coralville.org.



LEARN MORE: Contact Utility Billing at utilitybilling@coralville.org or 319.248.1715